

Message from the CEO



Dr. Amit Rastogi, CEO

Volunteering is a noble choice that these exceptional men and women have made on behalf of our organization. As we join in celebration, we're proud to recognize our volunteers' role in improving our patients' experience.

As we continue the fight against COVID-19 and the changes it has brought to each one of our lives, one constant that remains steadfast is the dedication of Jupiter Medical Center's Auxiliary members and our collective ongoing mission to "deliver excellent and compassionate health care, advancing the well-being of the people we serve". We look forward to welcoming more of you back to our campus, as we continue to provide vaccinations to our community and expand our visitor initiative.

Thank you, on behalf of everyone at Jupiter Medical Center, for your gift of time and compassion for our patients and our community.

5,000 Hours of Service



Betty Westerbeck

I have enjoyed being a volunteer for the last 10 years at JMC thrift store. After my grandchildren started pre-school, I was searching for a part time activity that would fit with their school hours. Being a full-time caregiver and retired RN, I wasn't sure volunteering at the thrift store would be a good "fit". I tried different areas sorting and marking clothing, linens, and housewares, but found my calling in the toy department. I miss being in the thrift store physically interacting with my co-workers and customers. Hopefully, we all will be able to return to volunteering in the very near future.

Mary Roff

I recently found my Auxiliary acceptance letter dated December 12, 2003. It is hard to believe I am in my 18th year!

As a retired nurse and hospital administrator, I knew when I retired that I wanted to give back to society, and to do it in a healthcare setting. I started at JMC in Ambulatory Surgery, registering patients, but transferred within the year to the Cardio-Pulmonary Rehabilitation Department where I remained 16 years.

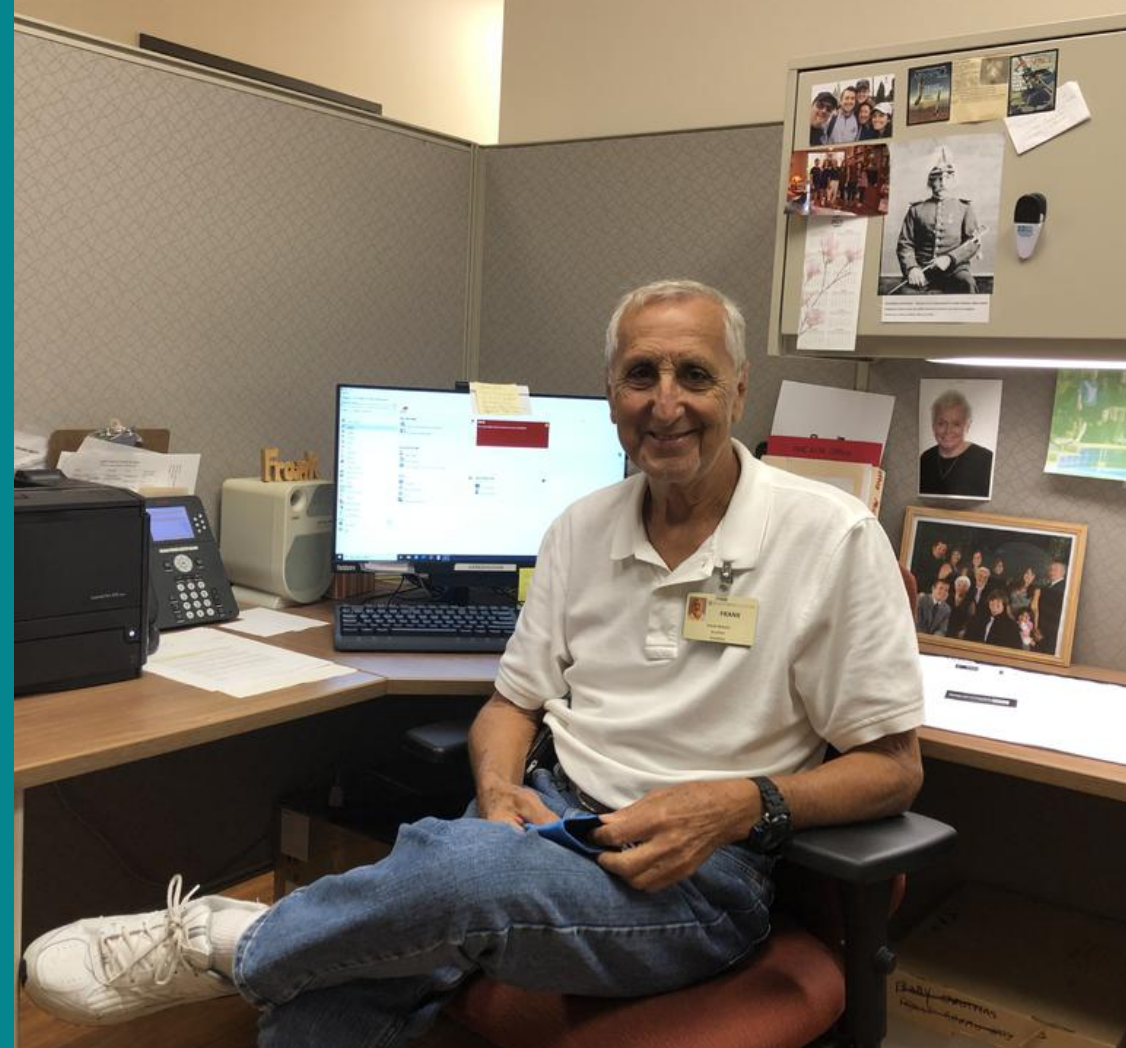
I felt needed there, I attended team meetings and was included in all celebrations and educational events.

In 2017 I became Assistant Secretary on the Auxiliary Board. I became Auxiliary President in 2018, and I am now in my third year in that office following a waiver of the rules because of COVID-19. It has been a challenging experience indeed!

But I am grateful for the opportunity to serve, and hope I can continue to volunteer for many years to come.



10,000
Hours of
Service



Frank Wiesler

Since 2003 I have volunteered in the Auxiliary Office as the Auxiliary Administrative Secretary supporting Dominique, our Director, and her Administrative Assistant Denise, and the elected Auxiliary Officers. I presently also serve as Assistant Board Secretary. My 17 years of working in the Auxiliary office has given me enormous appreciation for the work our great volunteers accomplish. About three years ago I also started driving in Motor Aid. Assisting patients in this incredible service has given me that added benefit of seeing firsthand how much we all serve our neighbors. You see, I volunteer for selfish reasons – it makes me feel good.

15,000
Hours of
Service

Maggie Hart

Volunteering has been part of my life for a long time. Years ago, I volunteered one night a week at a hospital in the Miami area. When I retired I couldn't just 'stay at home' and I decided to volunteer at JMC for more hours. It makes me feel good to help people! I enjoy working with a great group of volunteers both at Surgery Family Waiting and on the Auxiliary Board as Secretary.



10 Year Awards

John DeMeritt

Motor Aid

After hearing about Motor Aid and how they help people I knew that's where I wanted to volunteer. I have met patients and volunteers who made me realize that it's better to give than receive.



Belinda Eichler

Gift Shop & Surgery Family Waiting

When my husband died in 2009, I had no idea what I was going to do to make my life meaningful and productive. I attended a bereavement group at JMC where the counselor suggested I do something different with my life. She suggested I take art lessons, but I did not feel that really suited me. I found myself gravitating toward where I did feel comfortable...the hospital. I had spent my entire career working in an administrative capacity in healthcare. I had worked in many hospitals, been a patient in hospitals, and spent time with my husband in the hospital when he was ill.

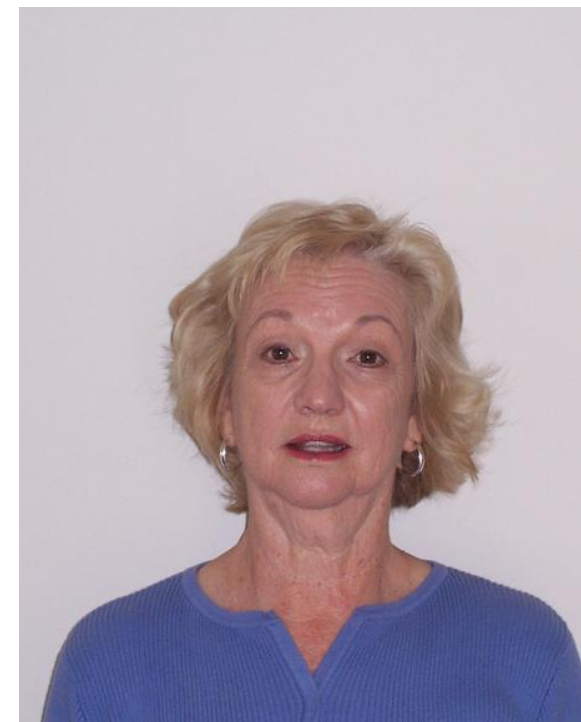
I called JMC, was directed to the Auxiliary, and met Dominique. I have mostly volunteered in Surgery Family Waiting and the Gift Shop both of which I love. Maggie Hart and Danielle Salman have been wonderful to work with as have so many of the other volunteers I have met. In Surgery Family Waiting I really feel needed and am rewarded by how much the family members and staff appreciate our calming help at this stressful time. For me the Gift Shop is a perfect companion job where I can hone my selling skills and enjoy frequent buying sprees. It's really fun and it's where I met my dear friend Lin (Linda) McGaw. I look forward to the day we can once again get back to "work".



Martina Elmore

Gift Shop

I have volunteered my whole adult life. I chose the gift shop because I enjoy retail. It is especially enjoyable when the perfect gift is found for a patient.



Jerry Elpant

Anderson Family Cancer Institute

Volunteering at the Foshay Cancer Center has been a very rewarding experience. I have had the pleasure of working with the most dedicated & compassionate nurses & medical staff. I look forward to returning to the new Anderson Family Cancer Institute once the pandemic is over.



10 Year Awards

Debbie Pelletier

Surgery Family Waiting

Hard to believe it has been 10 years since I became a JMC volunteer! The time has gone by so fast, it seems like yesterday that I nervously sat at the Surgery Family Waiting desk for the first time, learning the job from Maggie!! I wasn't sure I would be able to do the job at the time, but I did, and have enjoyed every moment the past 10 years, even those "challenging" days with construction, unruly family members, broken coffee machine, and no keys for the desk!! I'm very grateful to Dominique and Maggie for giving me the opportunity to be a vital part of that area! Amazing what I've learned during the past 10 years, some of which trained me for the Relocation Services job that I have now. Being part of the Auxiliary has been a wonderful experience, especially meeting so many nice people who are part of the group. I'm very excited to receive my 10 year award! Thank you!



Dee Perez

Thrift Shop & Past President

Upon retiring in 2000 as a NJ Municipal Clerk, I looked to volunteerism as a path to making new friendships. I found them immediately in the American Red Cross Angels, becoming President of the fund-raising satellite office in PBG, and again, at Safe Harbor Animal Shelter Thrift Shop after that.

When a need to transition from Safe Harbor became evident, I sought a new experience, still eager to donate my time, skills, and love of working to my community. JMC's Thrift Shop welcomed me with open arms! Sometimes a path takes an unexpected diversion. Mine took me far beyond any of my expectations. Because of JMC, I have found friends for life, unexpected rewards as President of the Auxiliary for two years, and the joy of helping the dedicated staff at the Thrift Shop.



Jan Sitterley

Surgery Registration

I worked at JMC for 12 years as a nurse's aide on the Telemetry Unit. I loved my work and enjoyed the people I worked with and the patients I took care of. Time came to retire so I decided to do volunteer work at the hospital. I called the office and after I was interviewed by Dominique I was hired. I have been there for 10 years and love working in the Surgery Registration department with great people who take care of patients who come in for pre-op testing and surgery.



Joe Sorcinelli

Motor Aid

Many of our neighbors who need treatment at JMC also need transportation to JMC. Motor Aid provides that needed transportation free of charge. That is why I volunteer at Motor Aid.



10 Year Awards

Betty Westerbeck

Thrift Shop

I have enjoyed being a volunteer for the last 10 years at JMC thrift store. After my grandchildren started pre-school, I was searching for a part time activity that would fit with their school hours. Being a full-time caregiver and retired RN, I wasn't sure volunteering at the thrift store would be a good "fit". I tried different areas sorting and marking clothing, linens, and housewares, but found my calling in the toy department. I miss being in the thrift store physically interacting with my co-workers and customers. Hopefully, we all will be able to return to volunteering in the very near future.



Edie Wolf

Pre-Op

My experience working on Same Day Surgery is my favorite of all my volunteer activities as I love to be very busy (which I certainly am there) and I like to feel that I am performing a needed service. I have learned a great deal and have met many other interesting volunteers. The staff are warm, appreciative, helpful and professional and I always go home tired but happy!



Susie Kendall

Emergency Room

Ten years ago I became very, very inspired to volunteer in the Jupiter Med ER after I was a patient there! I had fallen 10+ feet off of a seawall. It was really bad. I'd never been sick, never been in a hospital (except to have my baby) and certainly had never been in an ER! I was scared to death! As soon as the nurses rolled me into a room, an ER volunteer came to my side....she talked softly to me, calmed me, and held my hand. The ER Doc and several nurses worked quickly to patch me up...lotsa stitches...the Doc and nurses were all so calming and professional and caring as well....and the volunteer stayed by my side, keeping me calm and distracted. After a couple weeks of healing it took me about 2 seconds to decide...YES...I AM going to pay it forward, use my God given skills and go where I WILL be the most useful! Jup Med ER!!!!!! So here I am! Love love love working with all of our ER Docs, Nurses and Staff...LOVE taking care of our patients!!! And MISS ER a bunch!



Cathie Milt

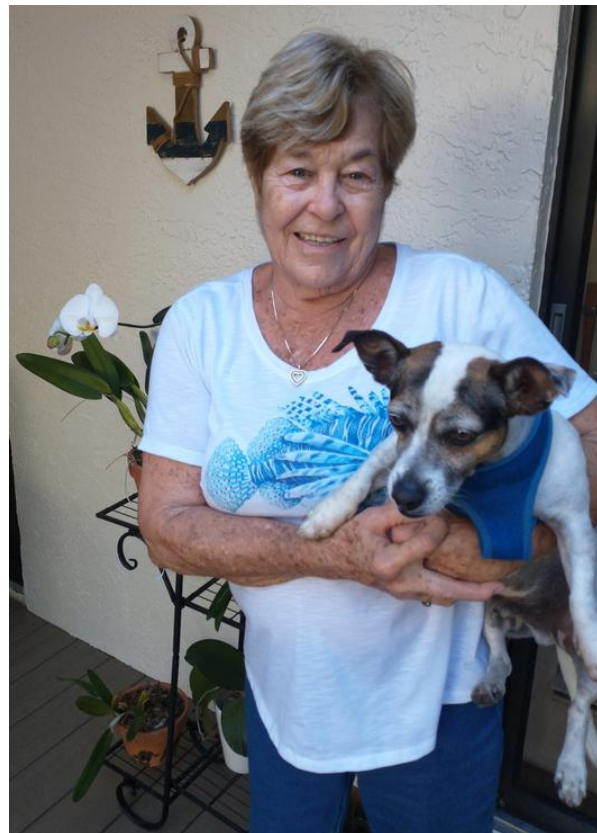
Anderson Family Cancer Institute

10 Year Awards

Betty McGhee

Anderson Family Cancer Institute

I have enjoyed working with the nurses and also the people behind the desk and felt we became friends while helping the patients. Also, I feel that the patients really appreciated our help and maybe felt they didn't have to burden the nurses with some small need. I've missed volunteering and hope we have been missed also. I really miss the delicious luncheons.



Norah Grubmeyer

Margaret W. Niedland Breast Center

When I retired I knew I wanted to do volunteer work. I happened to have an appointment for a mammogram at Margaret Niedland Breast Center soon after I retired, and I thought it would be a nice place to volunteer. All the employees were nice and friendly. I asked one of the employees if they needed any volunteers. She said yes and told me to go to the volunteer office. I went right after my appointment and about 3 weeks later I was volunteering at Margaret Niedland. Although some of the employees have come and gone over the years, everyone is still friendly and nice.

I enjoy taking the patients back to the changing room where they get ready for their mammogram or ultrasound. Some of them are very nervous and it's nice to reassure them and explain that there's no reason to be nervous. I am usually busy for my entire shift which I like because I don't like being idle.

All in all it's been a good volunteer experience over the years.



Tony Csaszar

Anderson Family Cancer Institute & Motor Aid

15 Year Awards

Margaret Betz

Nursing Floor

Life is better when you are helping others!

When I decided to volunteer, I chose the Jupiter Medical Center knowing what a good reputation it has. Having some medical background, I knew I wanted to work on the nursing floors so I could be with patients. I have found it to be a wonderful experience to be part of a nurturing team so dedicated to meeting not only the physical, but the emotional needs of those for whom they cared. This team includes everyone from housekeeping to the nursing staff. I enjoy doing everything from helping patients feel safe and valued to doing whatever else makes the shift easier for everyone.



Mary Dore

Margaret W. Niedland Breast Center

Having been employed at Jupiter Medical Center myself for 15 years, I realized the important role volunteers played in the success of the hospital. So when I retired I wanted to be a volunteer myself. I enjoy helping people have a comfortable and positive experience when they come to JMC. The volunteers I work with are kind, caring people who are a pleasure to be with so I really enjoy working with them.



Christine Greeno

Pre-Op

My hope as a volunteer is to make a patient's visit as stress-free as possible. A part of doing that is relieving the nursing staff of routine tasks thereby allowing to focus on their areas of expertise.



Joan Lebow

Margaret W. Niedland Breast Center

Thank you for recognizing the years that I have been able to give to JMC. It has definitely been a pleasure to spend time volunteering. I have certainly gained more than I have given. The ability to spend time with an extraordinary professional staff has helped me understand the importance of prioritizing and valuing every day that we are given. I so enjoyed coming to work and have greatly missed that opportunity in 2020. JMC is a superb hospital and a gift to our community.



15 Year Awards

Terry Schiffbauer & Ed Schiffbauer

Escort Desk & Motor Aid

In 2005 we began a new friendship with Arlene and Jack McGarry who were at that time volunteering at the hospital. Unfortunately Arlene was diagnosed with breast cancer and they both had to resign due to her health. They had spoken so highly about JMC and we were so impressed we decided to volunteer. I actually wore her vest when I began in the escort department, and Ed wore Jack's blue smock in Motor Aid, the exact same areas they had been assigned. We have always experienced our own personal satisfaction with the many tasks we have performed as well as a sense of pride and dedication. Everyone associated with JMC whether a patient, team member or volunteer can sense a feeling of caring and compassion throughout the hospital. I've always considered myself beyond fortunate to volunteer, in my particular area, with so many wonderful people I now consider a part of our family, as well as lifetime friends.

Ed enjoys driving for Motor Aid and has also experienced his own personal satisfaction by being able to be of assistance to the many patients he has met who have expressed to him and his teammates how very thankful they are for the service Motor Aid provides. Ed realizes he belongs to a special group of dedicated people who perform a very important service for our community, and is proud to be a member of Motor Aid.



Julia Soistman

Escort Desk

I've volunteered as an Escort Volunteer the entire 15 years I've been a member of the JMC Auxiliary. I like this position because I get to meet many new people and try to make them comfortable in a hospital setting. It can be a scary place for some! I have also developed lasting friendships with other volunteers and find them to be warm, loving, caring people. We enjoy being together and offering our help to patients, visitors, and team members at JMC.



Nadene Watson

Escort Desk

Volunteering at JMC was a perfect follow-up to my retirement from clinical laboratory work. I am pleased to work in this really fine hospital with so many caring, congenial people.



Katherine Wunder

Motor Aid

20 Year Awards

Linda Fiester

Escort Desk

Twenty years ago I had become an empty nester and the dog had died! My husband was busy with his practice and despite golf, church activities and a select few speech therapy clients (I have a B.S. in Speech and Hearing therapy) I found myself with time on my hands.

Desiring to give back to the community, I decided to become a volunteer at Jupiter Medical Center one day a week. I am so glad I did! I have worked with and met so many wonderful people, including the patient who had painted my portrait in Buffalo, N.Y. when I was 13 years old! Thank you JMC for letting me spend precious hours in your halls on Friday afternoons. I cannot wait to get back to work for you!



Suzanne Goodman

Nursing Floor

I am a retired RN and volunteering on the nursing floor helps bring back all the good memories. I really enjoy meeting all the patients and staff. Everybody is very friendly and helpful.



Yvonne Jeck

Obstetrics

I have volunteered all my life and inspired my son Philippe to do the same. Retiring in Jupiter in 2000 I was advised to look into the JMC volunteer program. At first I worked in the recovery room. I loved working there, and the nurses were very friendly. I stayed 12 years until the work became too difficult for me. I was reassigned to post-partum, and it was a godsend. I also make all the newborn

bonnets, about 2,500 a year, and have continued that uninterrupted through the pandemic. The nurses in post-partum are exemplary, devoted and friendly. It has been a privilege to be part of the team. I hope to volunteer there another 10 years, at least!



20 Year Awards

Dorothy Gross

Thrift Shop

Volunteering is a great way to meet new people, and it provides a great service. I sought out Jupiter Medical Auxiliary to strengthen my ties to the community. In addition to providing interesting work at the Thrift Shop, volunteering has exposed me to people with common interests, and to classes, events and activities to enjoy as a team member. Volunteering promotes self-confidence, a sense of pride and identity, and a connection to the community. I miss that connection, and look forward to coming back to work!



Nancy Wartzok

Nursing Floor

When I retired from the Palm Beach County School Board, I felt I needed something to fill my days. I wanted something rewarding where I could contribute and help people in a positive way. I am an LPN and felt Jupiter Medical Center was a good fit! I enjoy adding a bit of brightness to our patients during their stay, and the people I have met are a joy to be around! I look forward to the day we can all see each other again! Hoping it's sooner rather than later!



25 Year Awards

Patricia Amy

Gift Shop

When our dear friend, and neighbor, Meg Fenaughty was President of the Auxiliary, she encouraged me to join. She did a good job of recruiting me, and I interviewed with Bill Johnson, who was President of the Auxiliary in 1996. I found it to be everything Meg said it would be, and I was always so grateful to help in any small way when I started at the Escort Desk. Our whole family was so happy to have this facility close by our new home. It is a "caring" group of folks who join and feel as I do that we are able to help. I can honestly say that all of the volunteers I have worked with over the years sing the praises of Jupiter Medical Center! It is a great place to be a cheer Leader for!



Doris Cline

Thrift Shop

My sister, Nancy Hendricks, was enjoying working at the JMC Thrift Shop so much that she urged me to volunteer. What a great way to meet people in a new city and know that the money earned will help the hospital. It is a joy to work with everyone!



40 Year Award

Mary Imle

Greeter Desk

I moved to Jupiter in 1980 and did not know anyone. When being discharged from the hospital the volunteer suggested I become a volunteer also. I made an appointment for an interview and decided I would really enjoy several areas. At first, I was giving room numbers to visitors and realized there was a need for someone to answer the phone for Escorts when no one was there. I asked if I could also do that and the decision was made to put a desk at the entrance for a dispatcher to answer the phone for escorts, give out room numbers and notify admitting when someone arrived. I also worked in Dietary delivering menus and then picking them up, and in Family Waiting. I managed the Gift Shop for a year during which time a cash register was purchased. My last assignment was a Greeter and it is my favorite. I also started a monthly service of having Thrift Shop personnel come to Mangrove Bay, a Senior Lifestyle Community where I live, to pick up donations. Sometimes we empty entire apartments, and I am continuing to do that even during the pandemic.





**Thank You to all our
Volunteers for your
service!**

