



## NEWS RELEASE

For information contact:  
Andrea Knibbs 954.428.4477  
[aknibbs@smith-knibbs.com](mailto:aknibbs@smith-knibbs.com)

### **JUPITER MEDICAL CENTER RANKS AS TOP HOSPITAL CHOICE** **PATIENTS WOULD MOST RECOMMEND**

*HCAHPS Survey Gives Patient Perspectives on Best Hospital Care In Palm Beach County*

**Jupiter, FL – April 8, 2009** – Jupiter Medical Center ranked #1 among twelve Palm Beach County hospitals as the institution that patients would most recommend, according to the recently released Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Hospital Survey.

On the basis of direct experience, 80 percent of patients would recommend JMC and 71 percent would give the hospital a score of 9 or 10. JMC also ranked highest, along with two other hospitals, in nurse and doctor communications, and overall, topped the list in 7 of the 8 areas measured.

The HCAHPS survey follows on the heels of JMC's recognition as one of the nation's top hospitals as a recipient of the HealthGrades Distinguished Hospital Award for Clinical Excellence. The award, given by the nation's leading healthcare ratings company, was achieved for the fifth consecutive year (2005-2009) and places JMC among the top 5 percent of hospitals nationwide.

"Jupiter Medical Center takes pride in earning consistently high marks in patient and quality surveys, and we use the data to continually improve our performance," said CEO Paul Dell Uomo. "Our track record is a direct result of the personal commitment to care for our community that is shared by every member of our team."

The full HCAHPS survey results, for the year ending June, 2008, are now available at [www.hospitalcompare.hhs.gov](http://www.hospitalcompare.hhs.gov). The Survey is the first national, standardized, publicly reported survey of patient perspectives on care they experience during a hospital stay. It enables consumers to make valid comparisons between hospitals on the basis of patient rating items in eight key areas: communication with doctors, communication with nurses, responsiveness of

hospital staff, pain management, communication about medicines, discharge information, cleanliness of the hospital environment, and quietness of the hospital environment.

Dell Uomo noted that in 2008, JMC also was named the #1 Preferred Hospital in north Palm Beach County for the 8<sup>th</sup> consecutive year based on a community study by a leading independent healthcare ratings company. It ranked highest for Outpatient Laboratory and Imaging patient satisfaction and in the top 15 percent for Inpatient, Outpatient and Emergency Room patient satisfaction by Professional Research Consultants (prconline.com), a national opinion research organization. Additionally, The Pavilion, JMC's long-term nursing care center, attained AHCA's 5-star rating for the 7<sup>th</sup> consecutive year.

### About Jupiter Medical Center

A not-for-profit 283-bed community Medical Center consisting of 163 private acute care hospital beds and 120 long-term care beds, JMC provides a broad range of services with specialty concentrations in orthopaedics, long-term care, minimally invasive vascular procedures, cancer care and advanced diagnostics.

Founded in 1979, JMC is affiliated with the University of Miami Miller School of Medicine, and is currently in the midst of a major, multi-year growth plan which includes an Outpatient Center, additional ICU beds and a Heart & Vascular Center. The Medical Center has approximately 1,500 employees, 490 physicians and 700 volunteers.

For more information about the services available at Jupiter Medical Center, please call (561) 747-2234 or visit [www.jupitermed.com](http://www.jupitermed.com).

# # #